

WAGON

DELIVERY BASICS

← Add Shipment Details

Quick Info

Package Name

Package Count

Instructions

What would you want to move?

Small Medium Large

Fits in a shoebox
L20xW20xH20 | 8 KGs

Total KD 1950

Import from saved packages

CONTINUE

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GO WAGON

DELIVERY BASICS

Go Wagon Delivery is a company that provides logistical needs for last mile deliveries. We have a variety of different services so that the products reach the end user consumer. Based on the consumer needs and expected time of delivery we have come up with four different types of operations:

Next-Day, Same-Day, Same-Day Bulk, and International Deliveries.

But before we go into details about our different types of operations, let us make it clear how each customer can make delivery requests.

HOW TO MAKE DELIVERY REQUESTS

There are two different ways for our customers to make delivery requests.

Depending on the type of customer and how many orders they can make per day, a customer can either place orders through the mobile application or through the website admin.



 Go.Wagon

 ANDROID APP ON
Google Play

 Available on the
App Store



MOBILE APPLICATION

Our use-friendly mobile application can be downloaded by any personal user through the **Google or Apple Store**.

This application is designed for two types of customers: **a normal individual customer and a business customer with less than 10 orders per day.**

The steps below show how to get started with the mobile application:

1. Download the mobile application from Google or Apple Store.
2. Sign up as a Normal or Business account and follow the steps.
3. Normal accounts can begin making delivery requests right away.
4. Business accounts will need to wait for a member in our team to contact them for approval.
5. After the account has been made, you can start making delivery requests.

WEBSITE ADMINISTRATION



The second method of placing a delivery request is through an **administration website** that we will provide to our customers. Customers will benefit from our website admin if they have a lot of orders daily.

Our admin works like our application but provides the extra ability to manage bulk orders, have a better visual representation of all the orders, manage branches and more. **To get started with the website please refer to the steps below:**

1. Download the mobile application from Google or Apple Store.
2. Sign up as a Business Account and follow the steps.
3. Within 24 hours a person from our team will contact you to complete the website admin account set up and provide you with the website link.
4. Use your provided username and password to log into the website.
5. Set up your different branches for pick-up location.
6. Start creating your shipments and tracking them.



TYPE OF DELIVERY SERVICES



»»»» NEXT-DAY Deliveries

These types of deliveries can only be done through the Website Admin.

If the order is placed before 6pm for Next-Day Delivery, we will come collect the orders then deliver them the following day.

Please refer to the points below regarding the steps of this type of operation:

1. Through the website admin a customer will make request for a shipment to be delivered Next-Day.
2. Requests must be done before our time cut-off for this service.
3. A driver will come on the same day for pick up.
4. We will store the shipments overnight in our warehouse.
5. The following morning a driver(s) will distribute all shipments to designated locations.
6. Each delivery will be priced at a fixed rate regardless of the distance.

PRICE FOR NEXT-DAY DELIVERY WILL BE A FIXED PRICE REGARDLESS OF THE DISTANCE OF TRAVEL:

|  Car Services | Price |
|--|----------------|
| Unlimited number of orders | 1.5 KD / order |






SAME-DAY Deliveries

These types of delivery can be done through the Mobile App. Same-Day Delivery means we will get a request for a delivery then we will pick up and drop off the package on the same day. The steps below help explain the process:

1. Through the Mobile App or Website Admin a customer will make a request for a shipment to be delivered in the same day.
2. A driver will accept the request and make his way to the pick up location.
3. The driver will receive the shipment then go to the drop off location instantly.
4. Each delivery will be priced on the distance of delivery.

**THE PRICES FOR THIS SERVICE VARY
DEPENDING ON THE DISTANCE TRAVELLED
AS SHOWN BELOW:**

|  Car Services | Price |
|--|-------------|
| 1 - 10 Km | 1.75 KD |
| 10 - 20 Km | 1.99 KD |
| 20 - 30 Km | 2.49 KD |
| 30 - 40 Km | 3.25 KD |
| 40+ Km | 0.5 KD/5 Km |





SAME-DAY Bulk Deliveries

These types of delivery can only be done through the **Website Admin**. For an order to be considered “bulk” a **customer must request at least 10 orders per day**. In this kind of operation our driver will pick up all the orders then be on his way to deliver them all on the same day. The steps below show our process:

1. Through the website admin a request needs to be made for a minimum of 10 orders for a one time pick up.
2. A driver will accept these orders on the same day at one time.
3. Pick up and Drop off will also happen on the same day.
4. Each package delivered will be priced at a fixed rate based on the number of orders picked up.

Will be discussed further.





INTERNATIONAL Deliveries

If you have packages that need to be delivered overseas, we can help you do that. The process for this is slightly different, but the steps are shown below:

1. Make a request for an international delivery.
2. Send us information of the package (size, weight, quantity, etc.)
3. We will reply with a quotation of the price.
4. After approval, we will send a driver for pick up and then ship the package(s) overseas.

PRICES FOR THIS TYPE OF DELIVERY ARE NOT STANDARD BECAUSE IT WILL DEPEND ON THE SIZE AND WEIGHT OF THE PACKAGES.

FOR THIS REASON, WE SEND THE QUOTATION TO OUR CUSTOMER AND WAIT FOR APPROVAL BEFORE WE BEGIN THE PROCESS.






PACKAGES

Your success is important to us!
Enjoy these offers to help your business thrive!

|  Car Services | Price |
|--|--------|
| 50 orders | 100 KD |
| 100 orders | 185 KD |
| 200 orders | 350 KD |
| 300 orders | 495 KD |




RESTAURANTS

|  Car Services | Price |
|--|---------|
| 0 - 10 Km | 1.49 KD |
| 10 - 20 Km | 1.79 KD |
| 20 - 30 Km | 2.49 KD |
| 30 - 40 Km | 2.99 KD |
| 40 - 50 Km | 3.99 KD |





APPLICATION FARES FOR BUSINESS CUSTOMERS

|  Distance | Charges |
|--|-----------------------|
| 0 - 10 Km | 1.75 KD |
| 10 - 20 Km | 1.99 KD |
| 20 - 30 Km | 2.49 KD |
| 30 - 40 Km | 3.25 KD |
| 40 & Above | 3.26 KD + 0.1 KD/1 Km |



Contact WAGON

Wagon simply offer the best
logistics solutions for your business



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Go.Wagon



ANDROID APP ON
Google Play



Available on the
App Store



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Simply move your products